

Cookie policy

Last updated May 19th, 2020.

Please read this Policy together with the Terms of Use and Privacy Policy.

This Cookie Policy provides You with the information, which explains what types of cookies We use, why We use cookies, how cookies enable the Site to function properly, so that You may not be able to experience the full functionality of the Site, if You disable cookies.

Unless otherwise defined all of the terms in this Cookie Policy have the same meaning as in the Terms of Use.

Every User have to agree with this Cookie Policy during the registration in order to create the Account and use Our Services.

What are cookies?

Cookies are text files, containing small amounts of information, which are downloaded to the User's browsing device (such as a computer or smartphone) when the User visits a website. Cookies can be recognized by the website that downloaded them — or other websites that use the same cookies. This helps websites to know if the browsing device has visited them before. The cookies allow the website to "remember" your actions or preferences over time.

What are cookies used for?

Cookies are used for lots of different purposes, like helping Us understand how the Site is being used by You, letting You navigate between pages efficiently, make Our Site work as You'd expect, remembering Your preferences and settings, and generally improving Your browsing experience. Cookies can also help to ensure that marketing the Users see online is more relevant to the Users and the Users' interests

What types of cookies do We use?

There are four types of cookies that may be used during your visit to the Site:

(a) Session cookies, which are stored only temporarily during a browsing session and are erased when You close the browser;

(b) Persistent cookies, which remain on Your computer for a fixed period of time (usually one year or more) and are not deleted when the browser is closed, for example Targeting cookies;

(c) First party cookies, which belong to Us and are set by the Site; and

(d) Third party cookies, which are placed on Your browsing device through the Site by the other organization, such as a third party analytics companies.

First party cookies

First party cookies mean cookies that are set by Our Site. We need to use such cookies, as they enable the Users to move around the Site and use its features and functionality, as well as allow Us to receive certain aggregated information of how Our Site and Services are being used.

These cookies include:

- Performance cookies, which collect information about how the Users use the Site, for example which pages they go to most often and if they get error messages from certain pages. These cookies don't gather information that identifies the User. All information these cookies collect is anonymous and is only used to improve how the Site works.
- Authentication cookies, which help to identify the User once he has logged in, for the duration of a session.
- Functionality cookies (User interface customization cookies), which allow the Site to remember choices the Users make. For instance, the Site uses functionality cookies to remember the User's language preference. These cookies can also be used to remember changes the User has made to text size, font and other parts of pages that the user can customize;
- Analytics cookies, which help Us to understand how You interact with the Site

Please note that We need Your consent to this Cookie Policy as a precondition to use our Services.

We need all these cookies in order to provide You with the Services and to get the analytical information about Your use of the Site in aggregated form. We use the data We get with the help of such cookies only for our internal purposes in order to be able to improve or develop Our Services. We will not be able to perform Our Services appropriately without these first-party cookies.

Targeting cookies

These cookies are used to deliver advertisements that are more relevant to the Users and the Users' interests. Such cookies are also used to limit the number of times the Users see an advertisement as well as to help measure the effectiveness of an advertising campaign. Targeting cookies remember that Users have visited a website and this information may be shared with other organizations such as advertisers. This means after the Users have been to the Site the Users may see some advertisements about Our Services elsewhere on the Internet.

We use only third party targeting cookies.

Third Party cookies

Third-party organizations on the Site may use cookies, beacons and other technologies to collect or receive information from Us and elsewhere on the internet to provide analytical services, such visitors statistics ([Google Analytics](#)) and target advertising ([Facebook Custom Audiences](#)) and Customer customization and statistics for communication purposes ([Amplitude](#)). Please note that We do not transfer any data to the third parties and have no control over cookies placed on the Site by the third parties and you should check the relevant third party's website for more information. You can delete or disable such cookies in Your browser settings.

How long will cookies stay on Your browsing device?

The length of time a cookie will stay on the User's browsing device depends on whether it is a "persistent" or "session" cookie. Session cookies will only stay on the User's device until the User stops browsing. Persistent cookies stay on the User's browsing device until they expire or are deleted (usually one year or more).

How to control and delete cookies through the User's browser

The browser the Users are using to view the Site can enable, disable or delete cookies. To do this, You should follow the instructions provided by Your browser (usually located within the "Help," "Tools" or "Edit" facility). You can find more information [here](#).

But if You set the browser to disable cookies, You may not be able to access certain parts of the Site. Other parts of the Site may also not work properly.

To opt out of being tracked by Google Analytics across all websites visit [GA Opt-out](#)

Cookies we use.

fr - facebook cookie	(3 month)
amplitude_id_0f0ea6a987c8dale0ad89f669320fb68soax.net - Amplitude (https://amplitude.com/blog/2018/04/24/amplitude-gdpr)	(10 years)
_fbp - facebook pixel	(3 month)
fp_cid - fingerprint cookie	(1 day)
_gid - google tag manager	(1 day)
_gat_UA-154988399-1 - Intercom	(till the end of the week)
intercom-session-ael99t6 - Intercom	(till the end of the week)
intercom-id-ael99t6 - Intercom	(till the end of the year)
_ga - google measurement protocol	(2 years)
__cfduid - cookie CloudFlare, trusted web traffic verification	(1 day)
PHPSESSID - yii for storing session id	(session)
lang - current language	(10 days)
gprd - user consent to ToU status	(session)
user_hash - autorisation cookie	(session)
_identity - yii cookie for authorised user	(12 days)

identification	
package_sort - for bundle structuring purposes	(session)
referralHash - referral network cookie	(2 days)
selectedStatisticCurrency - set currency for user	(1 year)

Contacting us

If you have any questions about this Cookie Policy, please contact us at: legal@soax.com